2009 Annual NOWRA Business Meeting

Agenda – 2009 Business Meeting

- Membership list
- Meeting notice
- Previous meeting
- President’s report
- Sec./Treas. report
- Executive Director’s report
- Committee reports
- Other business
- Open discussion
- Adjournment

President’s Report

Tom Groves

2008 Accomplishments

- Transitioned to new management company
- Education Programs (Ed. & Conf. Committees)
  - 17th Annual Technical Educational Conference in Memphis, TN
  - 4th Annual Installer Academy in Las Vegas, NV
  - Pumper Show Education day
- Greater emphasis on Affiliate support
- Implemented I4A data management system
- Updated strategic plan

Working with Affiliates

- More representation on the Board
- Database support tie-in to assist groups
- Included in Strategic Planning process
- Greater role in Annual Conference:
  - Local host part of Conference Committee
- Created international category - Ontario Canada is now an affiliate member

Partnerships
Renewal of MOU with EPA

• Re-signing of 2005 EPA MOU (Memorandum of Understanding) provides important support to all members
• The MOU sets forth the cooperative efforts between the U.S. EPA and several partner organizations regarding decentralized wastewater management

2008 MOU Signing Ceremony

Bottom Line to MOU with EPA

• NOWRA will be part of a large EPA Public Awareness campaign on septic systems
• All NOWRA, members, with input from affiliate groups will advise and benefit
• Many partner opportunities

Specific Work with Partners

• CIDWT - Pilot installer curriculum training at 2 Installer Academies, & VOWRA (08) and MSO (09)
• NEHA - Installer credential exam, Booths, etc.
• NAWT - Full training program at IA
• SORA/NEHA - Discussions underway for Joint Super Conference in 2011
• We also have some non-MOU partners like:
  – NGWA - National Ground Water Association
  – Cole Publishing – Onsite Installer, Pumper Show, etc.

4th Annual Installer Academy (IA)

• Held December 2008 in Las Vegas
• Best turnout in 2008
• Response to member requests for special education and training
• Provides a national education forum
• Special education and training for Installers
• Annual Roe-D-Hoe competition
4th Annual Installer Academy (IA)

- Classroom Education:
  - Technical sessions:
    - 3rd in a series of 4 CIDWT Installer Curriculum Pilot training
    - Installation, Troubleshooting, Septic tanks, etc.
    - (Partners) CIDWT, NAWT, NEHA training
    - Manufacturer’s specialty training
    - Business and financial management skills

NOWRA Strategic Planning

- Conducted session in Aug. 2008
- Goal of process was how best to serve constituent groups
- Board concluded that support of affiliate groups and manufacturers was priority
- Plan approved by Board in Nov. 2008
- Implementation delayed due to budget
  - But some phases being implemented already

Board of Directors

- Board Members come from and represent:
  - Academic/Research
  - Engineer/Designer
  - Installer/Contractor
  - O&M/Service Provider
  - Regulator
  - Supplier/Vendor
- 2008 - Best election turnout

2009 Board of Directors

- Academic – Randy Miles (MO), Judith Sims (UT)
- Engineer – Rodney Ruskin (CA), Craig Gilbertson (MN)
- Installer – Ellen Vause (FL), Peter Balas (CA)
- Service – JR Inman (WA), Tom Fritts (MO)
- Regulator – Ed Corriente (PA), Pres Allinder (AL)
- Supplier – Greg Graves (OH), Doug Jatcko (CO)
NOWRA Board of Directors

OFFICERS: (thru Dec 2010)
- President – Tom Groves (MA)
- Vice President – Dick Otis (WI)
- Secretary/Treas. – Brian McQuestion (WI)
- Past President – Jerry Stonebridge (WA)

2009 BOARD OPENINGS: (3-year term)
- Service Provider - 1
- Regulator - 1
- Supplier - 1

NOWRA Committees

- Technical Practices - Allison Blodig (KS)
- Education - Sara Christopherson (MN)
- Marketing & Communications - Mike Stoll (NY)
- Governmental Relations - Mark Hooks (FL)
- Model Code - Tony Smithson (IL)
- Finance - Greg Graves (OH)
- External Affairs - Mary Clark (VT)
- Conference 09 - Darryl Cloud (OH)
- Affiliate Group Leaders - Hilary Moore (DE)
- Governance (Bylaws) – Vacant
- Web Site – Ron Suchecki (TX)

2009 and Beyond

- Increased member communication - Newly implemented e-News Newsletter (Marketing)
- More active at state and federal level (Government Relations)
- Begin development of a resource library (Task Force)
- Revamped web site and e-commerce (Web Site)
- Increased focus on “Greening” onsite
- Increased emphasis on partnerships & joint conferences
- Review of current funding model and move towards less dues-dependent funding structure. (Finance)

Secretary/ Treasurers Report

Brian McQuestion

Financial Update

2008 Income
- BBP: 38%
- Dues: 16%
- Exhibits: 24%
- Model Code: 2%
- Conf. Reg.: 20%
Financial Update

• 2008 Expenses
  - Advertising: 9%
  - Travel: 2%
  - Mgmt. Fees: 3%
  - Website: 30%
  - Conferences: 43%
  - Admin: 13%

The Rest of 2009

• NOWRA is also looking at strategic partnerships
  - Cole Publishing
    - Education at Pumper Show
    - Possible other Partnership opportunities
  - BTF Enterprises
    - Providing a level of support NOWRA can afford
  - Other water associations
  - The Finance committee will be putting together a strategy to keep NOWRA viable

Who is NOWRA?

24 Affiliate Organizations
  - 22 U.S. State Groups
  - 2 Ontario, Canada Groups

Executive Directors Report

Jessica Finney

2008 Affiliate Groups

Ontario, Canada (2)
Who is NOWRA?

5,250 Members (2008 data)
In the Septic Locator, members are able to select multiple industry categories.
Many members fall under more than one category.

Who is NOWRA?

Other categories:
- Academic/Educator
- Builder/Developer
- Compliance Monitor
- Environmentalist
- Laboratory Services Provider
- Plumber
- Realty/Mortgage
- Service Provider
- Registered Sanitarian
- Regulator Researcher
- Student
- Waste Transporter
- Wholesale Distributor

2008 BBP Members

Gold
- Advanced Drainage System
- Bio-Microbics, Inc.
- Concrete Sealants, Inc.
- Consolidated Treatment Systems Inc.
- Hoot Systems, Inc.
- Infiltrator Systems, Inc.
- Netafim USA
- Premier Tech Environmental
- Ring Industrial Group, LP
- Xerxes Corporation
- Zoeller Pump Company

Silver
- Aquapoint, Inc.
- Salcor Inc.
- SJE-Rhombus Controls
- Weser Concrete Products, Inc.

Bronze
- Adenus Technologies LLC
- Ecological Tanks, Inc.
- Front Range Precast Concrete
- Norweco, Inc.
- Polylok, Inc.
- Presby Environmental, Inc.
- Waterloo Biofilters Systems, Inc.

Loyal Supporter
- Arcan Enterprises
- Coastal Plains Environmental
- Gast Manufacturing

I4A Member System

- **Internet 4 Associations (I4A)** is a fully integrated solution, web-based solution
- Allows associations to efficiently manage:
  - Membership data
  - Events
  - Communications
- Provides online self-service dues renewal, event registration and profile updating
I4A Member System
- Manages and send e-mail blasts and newsletters
- Allows for addition of new members, renewal of current members & building prospect lists
- Tracks CEUs and other member activities
- MSO & YOWA in pilot testing

Septic Locator
- Continues to be the best internet source for goods and services
- Free to NOWRA members
- It is also UPGRADEABLE if you want to make it more prominent
- Members should update their profile at least twice a year
- Improved marketing of SL in 2009

Committee Reports
Dick Otis, Vice-President

NOWRA Committees
MAKING IT HAPPEN!
- Goal oriented - Annual committee review and goal setting
- Filling in the gaps
- Committee chairs meet quarterly
  - Chaired by NOWRA Vice President
- They need your help – Be a part of making it happen
- Please contact any committee chair if you are interested

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NOWRA Committees

- **Marketing/Communications**
  - The “face” of NOWRA
  - Renewed emphasis on communication (e-News, breaking news blasts)

- **Resource Library**
  - Postings of papers, manuals, etc.
  - Newsletter articles
  - Links to other resources

- **Education Committee**
  - Technical education programs (Annual Conference, Installer Academy, Pumper Show, CIDWT Installers training, etc.)

NOWRA Committees

- **Technical Practices**
  - Development, review, monitoring of technical practices (Nitrogen Forum, Water Softener Guidance)
  - White Papers (Decentralized Wastewater Mgmt)

- **Government Relations**
  - Monitor federal and state policy changes (federal stimulus package)
  - Respond to state affiliate regulatory issues (Georgia Water Plan, Colorado code revision, Pharmaceutical Forum)

- **Affiliate Leaders**
  - Increase Affiliate involvement and direct communication with NOWRA

Other Business

- Past board members
- Past committee chairs

Open Discussion

NOWRA Recognition

- Past board members
- Past committee chairs

NOWRA
For More Information
www.nowra.org

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